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CONFIRMATION NO. 4722

SERIAL NUMBER 10/633,018	FILING OR 371(c) DATE 07/31/2003 RULE	CLASS 709	GROUP ART UNIT 2145	ATTORNEY DOCKET NO. NUASI-00106
APPLICANTS Kevin McPartlan, Saratoga, CA; Justin Broughton, Alameda, CA;				
** CONTINUING DATA ***** This application is a CIP of 09/774,944 01/30/2001 and claims benefit of 60/404,076 08/16/2002 and claims benefit of 60/435,974 12/20/2002				
** FOREIGN APPLICATIONS *****				
IF REQUIRED, FOREIGN FILING LICENSE GRANTED ** ** SMALL ENTITY ** 10/30/2003				
Foreign Priority claimed 35 USC 119 (a-d) conditions met Verified and Acknowledged	<input type="checkbox"/> yes <input type="checkbox"/> no <input type="checkbox"/> yes <input type="checkbox"/> no <input type="checkbox"/> Met after Allowance Examiner's Signature Initials	STATE OR COUNTRY CA	SHEETS DRAWING 23	TOTAL CLAIMS 37
INDEPENDENT CLAIMS 4				
ADDRESS 29053				
TITLE Escalated handling of non-realtime communications				
FILING FEE RECEIVED 570	FEES: Authority has been given in Paper No. _____ to charge/credit DEPOSIT ACCOUNT No. _____ for following:		<input type="checkbox"/> All Fees <input type="checkbox"/> 1.16 Fees (Filing) <input type="checkbox"/> 1.17 Fees (Processing Ext. of time) <input type="checkbox"/> 1.18 Fees (Issue) <input type="checkbox"/> Other _____ <input type="checkbox"/> Credit	